

Alarm Monitoring Center Signal Processing Procedure

Alarm Signal Received by Supreme's Alarm Monitoring Center

Residential Conditions

- 1) Burglar Alarm
- 2) Fire Alarm
- 3) Phone Line Failure

Commercial Conditions

- 1) Burglar Alarm
- 2) Phone Line Failure

Commercial Conditions

- 3) Silent Panic Alarm
- 4) Holdup Alarm
- 5) Fire Alarm

**Supreme Calls to
Verify Signal Is Not an
Unintended Alarm**

**Correct Password
and Cancellation Is
Given by Subscriber**

**Incorrect/No Password
or Request for
Assistance Is Given
by Subscriber**

Send Police or Fire

Record of Alarm Stored in Archives